



LABORATOIRE TETRA MEDICAL

PRESS RELEASED DATED 12 SEPTEMBER 2023

Tetra Médical has wrongly been the victim of a campaign of disinformation and lies for several months in Vietnam regarding the manufacturing conditions of its products.

We would like to remind our dear customers and consumers that Tétrá Medical laboratory is not only known and recognized in France but all around the world for the superior quality of its products.

It has appeared that a malicious and ill-intentioned group of people in Vietnam is trying to destabilize our premium brand by manipulating information about the use of ethylene oxide, while trying to make people believe our products could be dangerous for their health.

These statements are defamatory and unfounded and their sole and unique purpose is to manipulate the people's opinion.

We remind everybody that ethylene oxide is a product used in all chemical, cosmetic and pharmaceutical industries in the sterilization processes of medical-surgical products, which has absolutely nothing to do with the composition of the products that is sold by our company.

Furthermore, our cotton squares which are shown as an example in one of the defamatory videos, are non-sterile cottons, so they cannot contain ethylene oxide.

This is purely another proven lie.

Some recent articles state that the former management of Tetra Medical is accused of not having sufficiently protected some of its employees exposed to ethylene oxide during the sterilization process. Justice was taken to establish the responsibilities of each person.

However, it is important to state that the quality of the products manufactured by Tétrá Médical has never been questioned in these articles.

Last but not least, Tetra Médical meets both French and European standards and is certified for its commitment to meeting new environmental standards.

The company New Trade Center, owner of Tetra Médical since 2022, dissociates itself from the former management and has therefore decided to take firm legal action to pursue every single person and entity who has engaged in this defamation campaign concerning our brand and its products.

We take this opportunity to strongly thank all of our dear customers (hospitals, clinics, pharmacies, distributors) who continuously use our products and have reiterated their trust in us even after these rumors and fake news were falsely spread.

The board.

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